

GIVE+Text

To register for Text Giving, simply follow these easy steps

Fast, convenient giving with a text! In a matter of seconds, you can make a weekly offering or respond to a special appeal. **** Currently, we only offer text giving for the needs of our Parish.**

Text **Assist** to 615-716-0284

1. You will receive a registration link. Click the link and enter your contact and payment information and tap “process.”
2. After registration is complete, you will receive a verification text as well as receipt via email.
3. For future giving, simply send a text with the amount you wish to give, and it will process automatically.

Our Lady of the Lake
10-Digit Give+ Text # 615-716-0284

Quick Guide

1) Get Started
Screenshot: A text message from 'Church' with the amount '10'. The message says: "You're almost done! Go to [unique web link] to complete your donation."
Description: Enter your 10-digit Give+ Text number and the amount you wish donate, then press send.

2) Register
Screenshot: A registration form with fields for Name Of Cardholder, Card number, MM / YY, and CVV. A yellow button says "Process \$10.00".
Description: You will receive a registration link. Click the link and enter your contact and payment information. Tap "Process."

3) Give
Screenshot: A text message from 'Church' with the amount '10'. The message says: "Thank you for donating \$10.00 to [Church Name]! Text 'repeat' to make this recurring or 'refund' to cancel this donation."
Description: After registration is complete, you will receive a verification text as well as a receipt via email.

4) Repeat
Screenshot: A text message from 'Church' with the amount '10'. The message says: "Thank you for donating \$10.00 to [Church Name]! Text 'repeat' to make this recurring or 'refund' to cancel this donation."
Description: For future giving, simply send a text with the amount you wish to give, and it will process automatically.

GIVE+
Electronic Giving Options

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Keywords & Messages

Note: Keywords are not case sensitive.

Assist or #Assist – Sends instructions to the donor via text.

Response: To donate via text, send the dollar amount you wish to give. For example: 10. Text “edit” to update your profile or “discontinue” to cancel any recurring text donations.

Discontinue or #Discontinue – Cancels the donor’s recurring Give+Text donations.

Response: We have canceled your recurring donation(s). Text “schedule” to start a new donation.

Edit or #Edit – Allows a donor to edit name, payment method, address and email. Once the edit keyword is sent, the donor will receive a link.

Response: To manage your profile, go to www.ololcconline.com

Funds or #Funds- Donors can send this message to receive a list of the church’s Give+Text funds.

Response: The response will include a list of the church’s Give+Text funds. Currently Parish is the only Give+Text fund set up.

Repeat or #Repeat – Allows a donor to make a one-time donation a recurring donation.

Response: How often would you like to donate \$xx.xx? Reply with “Weekly”, “Monthly”, “Quarterly”, or “Annual”.

Schedule or #Schedule – Allows a donor to schedule a new recurring or one-time donation.

Response: Great! Send a text with the start date, frequency (“Weekly”, “Monthly”, “Quarterly”, or “Annual”) and the amount.
Example: 05/01/17 Weekly 100.

****Halt or #Halt** – Allows donors to permanently disable Give+Text to your church from a previously registered phone.**
(WARNING: This action cannot be undone)

Response: Give+Text for this phone has been permanently disabled.

Confirmations and Responses

Registration Link – Sent via text the first time a donation is made.

Response: You’re almost done! Go to [unique web link] to complete your donation.

Donation Confirm – Sent via text each time a donation is made.

Response: Thank you for donation \$xx.xx to Our Lady of the Lake! Text “repeat” to make this recurring or “refund” to cancel this donation.

Scheduled Donation Confirm – Sent via text each time a recurring or one-time donation is scheduled.

Response: Thank you! We’ve scheduled your [one time, weekly, monthly, quarterly, or annual] donation of \$xx.xx starting on __/__/__. Text “discontinue” to cancel your scheduled donation.

Error Messages

Unable to Recognize Amount – We could not determine the amount you wish to give. Please ensure you’re using xx or xx.xx as the format. For example, 10. Text “assist” for help.

Failed Transaction – Your \$xx.xx donation to Our Lady of the Lake has failed. Please contact your card issuer for assistance.

Registration Link Expired – This registration link has expired, please send the dollar amount you wish to give to start over.

Unrecognizable Message – We’re sorry, we didn’t understand your request. Text “assist” if you need help.

Misc. Errors - I’m sorry, we are unable to process your donation. Please call Our Lady of the Lake at 615-824-3276 for assistance.

Registration Link Issue – I’m sorry, we were unable to process your request. Please send the dollar amount you wish to give to try again.